

Version 2023.12

TERMS OF SALE

Article 1 - Duration of the stay : The client reserving a room at La Lévrière Chambres d'hôtes for a fixed period may not under any circumstances claim any right to stay in the premises.

Article 2 - Conclusion of the contract : The reservation becomes effective once the tenant has sent the owner a minimum deposit of 50% of the total price of the stay. The prices are inclusive of all charges and do not include tourist tax.

Article 3 - Cancellation by the client : Any cancellation can be made by telephone but must be confirmed by letter or e-mail to the owner.

a) Cancellation before the beginning of the stay The deposit remains with the owner who reserves the right to claim the balance of the price of the accommodation according to the date of cancellation.

Cancellation of a stay is possible without charge up to 20 days before the stay.

For any cancellation between 20 days and 10 days before the reservation, 50% of the stay will be retained.

For any cancellation less than 10 days before, the stay is due.

In case of no show, the stay is due.

Any interrupted stay is due.

b) If the tenant does not show up before 8 p.m. on the day scheduled for the beginning of the stay, the present contract becomes null and void and the owner may dispose of his guest rooms. The deposit remains the property of the owner who reserves the right to claim the balance of the price of the accommodation.

c) In the event of a shortened stay, the price corresponding to the cost of the accommodation shall be retained in full by the owner. Any additional services not consumed will be refunded.

Article 4 - Cancellation by the owner : When the owner cancels the stay before the beginning of the stay, he must inform the tenant by telephone or e-mail at least 8 days before the beginning of the stay.

The client, without prejudice to any recourse for damages, will be reimbursed for the sums paid within 8 days. No compensation will be received by the tenant for any reason and in any form whatsoever.

Article 5 - Arrival : The client must arrive on the specified day and at the time indicated (between 5pm and 7pm) on the website www.lalevriere.com. In case of late or delayed arrival, the tenant must inform the owner.

Article 6 - Payment of the balance : The balance of the stay, the consumptions and the additional services will be paid at the end of the stay to the owner.

Breakfasts are included in the price. The fact of not taking the breakfast does not allow to ask for a reduction on the price of the room.

Article 7 - Game contests : Some game contests are organised on our social networks.

In the event of winning an overnight stay, if the winner wishes to stay at La Lévrière during a period with a minimum length of stay (for example, certain weekends where stays are for a minimum of 2 days), he/she must respect this minimum length of stay and add the additional nights for which he/she pays. The stays offered are for 2 people, the duration is stipulated in the conditions of the competition.

Article 8 - Tourist tax : The tourist tax is a local tax that the client must pay to the owner who then pays it to the public treasury. The tourist tax at La Lévrière guest house is 0.50 euros per person per day.

Article 9 - Use of the premises : The client must respect the peaceful nature of the premises and use them in accordance with their purpose. He/she undertakes to return the rooms in good condition and not to consume food in them. The common areas and the garden are made available to the client free of charge. The entire house, including the rooms, is non-smoking.

It is strictly forbidden to throw any solid object into the toilets, in particular: condoms, periodical tampons, cigarettes, cotton wool, cotton buds, nappies, sanitary towels, teats, bottles, flasks, fabrics, stones and to use chemical products (bleach, white spirit, etc).

Article 10 - Capacity : The rental of rooms is established for a specific number of people, including children and babies. If the number of guests exceeds this number, the owner is entitled to refuse additional guests.

This refusal can in no way be considered as a modification or a break of the rental at the initiative of the owner, so that in case of departure of a number of customers higher than those refused, no refund can be considered.

Article 12 - Animals : La Lévrière guesthouse has a dog which is not allowed to enter the guest house. For their tranquility and the comfort of the guests, pets are not allowed at La Lévrière. In case of non-respect of this clause by the guest, the owner can refuse the animals.

This refusal can in no way be considered as a modification or termination of the rental agreement at the owner's initiative, so that in the event of the client's departure, no reimbursement can be envisaged.

Article 13 - Responsibility, children, river : Children are under the full responsibility of their parents on the property, particularly with regard to the river which crosses the property and which can be very dangerous. For security and wildlife preservation reasons it's forbidden to enter the river.

In addition, as La Lévrière hosts a micro-farm, increased vigilance must be observed regarding the dangers inherent in this environment (machinery, electric fences etc...).

Article 14 - Disputes : Any complaint relating to the rental and the stay must be submitted to the owner by registered letter with acknowledgement of receipt within 3 days of the end of the stay in order to find a possible amicable settlement of the dispute.

In case of persistent disagreement, the disputes can be submitted to the court of Evreux which will decide on the follow-up to the request.

LEGAL INFORMATION

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